



ULTRACERAMIC^{®/™} CONTRACT

ENGINEERED STONE

MAINTENANCE INSTRUCTIONS

GENERAL REMARKS

1. Read all instructions carefully and make sure the adhesive and grout has fully cured before starting any maintenance (Refer to the Adhesive Technical Data Sheet and [Installation instructions](#)).
2. Take all safety precautions, such as, posting "Caution" and "Wet/Slippery" floor signs, before starting any maintenance procedures.
3. Floor surfaces will be more slippery when wet. Allow flooring to dry before walking on surface. Keep your floors clean and dry at all times.
4. Do not, at any time during the initial maintenance or thereafter, flood the floor with water or cleaning solutions.
5. Certain "Infection Control" products could damage your floor; consult your American Biltrite representative for assistance.
6. Cleaning brushes and their uses:
 - a. A nylon bristle brush disk (#20-22) for cleaning and scrubbing;
 - b. A deck brush for manual scrubbing for dirt removal in difficult-to-reach areas.
7. Maintenance products:
 - a. Regular neutral cleaner/degreaser (like, Diversey Profi, Vert2Go);
 - b. Low foam neutral cleaner for auto scrubber (like, Diversey Prominence Floor Cleaner);

Note: Do not use floor strippers to clean the grout or to clean the floor. Floor strippers will degrade the acrylic grout. Floor finishes are to be avoided as they will eventually require removal with a floor stripper.
8. Carefully follow the manufacturer's instructions on the label of the maintenance products for dilution ratios, use and rinsing instructions.
9. These care recommendations are provided as information only. We do not assume responsibility for actual work performed. The warranty extends only to the quality and performance of UltraCeramic Contract.

INITIAL MAINTENANCE PROCEDURE

Lightly soiled areas

1. Use a broom or vacuum to remove dust and dirt particles.
2. Clean with a damp mop or use an auto scrubber with neutral cleaner. Rinse with clean water.

Heavily soiled areas

1. Use a broom or vacuum to remove dust and dirt particles.
2. Use a mixture of regular neutral cleaner/degreaser and water, as per manufacturer's instructions on dilution factor. Spread the solution evenly over the floor using a mop. Do not, at any time during the initial maintenance or thereafter, flood the floor with water or cleaning solutions.



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3. Wait 10 to 15 minutes before starting to clean. Do not allow the solution to dry on the floor.
4. Use a 175 – 350 rpm rotary swing machine or an auto scrubber equipped with a nylon bristle brush disk (#20-22). A soft nylon brush can be used in difficult-to-reach areas.
5. Wet vacuum or mop up the residue.
6. Rinse with clean tempered water with a mop or an auto scrubber.
7. Let the floor dry completely before allowing traffic.

REGULAR MAINTENANCE PROCEDURE

1. Sweep or vacuum daily to remove dust and dirt. If necessary, clean with a damp mop and a regular neutral cleaner.
2. Allow the floor to dry completely before allowing traffic.
3. For areas that are more heavily soiled, follow the “Heavily soiled areas” instructions in the “Initial Maintenance procedure” section.

GENERAL PRECAUTIONS

1. Floor protection: floors must be protected against excessive static loads and abrasion when moving furniture. We recommend the removal of small metal glides from furniture legs. Plastic casters and glides of adequate size should be used to protect the floor surface. They should be cleaned periodically to prevent damage when dirt and grit accumulate from being dragged on floors.
2. Direct sunlight: flooring constantly exposed to direct sunlight at temperatures over 38°C (100°F) may result in alteration of dimension, indentation, and possible color fading. Protect with drapes or blinds drawn over windows during peak sunlight hours.
3. Walk-off mats and throw rugs used in entrance ways: some types of walk-off mats and throw rugs have backings that may discolor resilient flooring. Always make certain that the mat/rug supplier confirms they have a non-staining backing.
4. Stains: certain materials will stain any resilient flooring. They include lipstick, solvent-type fluid and paste waxes, fresh asphalt paving, rubber matting, rug padding and paint pigmentation used on exterior concrete steps and porches. Dark-colored asphalt tile located adjacent to or near the flooring may cause tracking of color onto it. American Biltrite flooring must be adequately protected from contact with such materials since in many cases the stains are difficult or impossible to remove (suitable walk-off mats are recommended).
5. The extremely high forces exerted by stiletto or high-heeled footwear traffic (dynamic loads of 1,000 psi or more) may visibly damage resilient flooring. American Biltrite will not accept claims for damage caused by stiletto or high-heeled traffic.

Please note that the technical web site documents prevail.

